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25th March 2020

Dear Clients,

As a business, Ausiports has been, and still is, monitoring the COVID-19 situation as it unfolds. There is a great deal of information and misinformation being circulated via the traditional media channels (T.V., Radio & Print Media) as well as an unprecedented amount of traffic regarding COVID-19 on Social Media (Facebook etc). As a business, it is our number one priority to maintain a calm and structured approach to dealing with the COVID-19 situation, ensuring the health and safety of our staff and the ongoing viability of the business during, and beyond the COVID-19 threat.

We are closely monitoring updates from the Department of Health and the World Health Organisation regarding COVID-19. We will continue to seek guidance from these agencies, public health officials and all levels of government to allow us to be proactive in managing this threat to health and business.

In an effort to minimise the risk of infection within the workplace, Ausiports has implemented a range of initiatives regarding increased staff and workplace hygiene, reduced site access for non-Ausiports personnel and revised work habits to reduce the risk of contamination. An information document explaining the COVID-19 virus risk and outlining the procedural and policy changes necessary to manage this risk, has been circulated to all Ausiports Staff.

At this stage, we are currently unaffected and continue to operate at full capacity. We are in constant contact with our suppliers to ensure timely delivery of raw materials so we can continue to service our clients effectively.

As the situation develops over the coming days and weeks, the Ausiports Management Team will be developing and adapting strategies and policies to assure the safety of our staff and the continuity of the business. This in turn is aimed at boosting the confidence of our valued clients at this most difficult time.

Thank you for choosing Ausiports for your lifestyle additions. Please feel free to contact us if you have any questions or concerns regarding the above information.

We wish you continued good health and safety.

Ausiports Management Team.